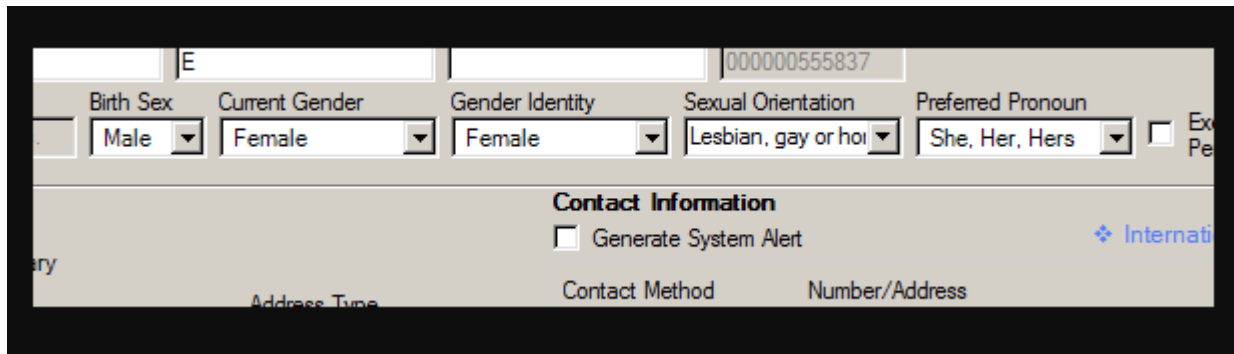


## Diversity thoughts: Trans people clinic--Next Gen form label problem

October 24, 2018

I am not sure if this is an issue at other organizations, but at HealthPoint, thanks to a trans patient who was upset and willing to share her frustration, I realized that despite correct entry of the patient's current gender and gender identity, the labels that are printed to go on most clinic forms pull from the sex assigned at birth field. In the screen shot below (from EPM), that is the field on the left. This results in an erroneous M on all this female patient's labels, resulting in invalidation and possibly even misgendering by other clinic staff.



The screenshot shows a patient information form with the following fields and values:

Field	Value
Birth Sex	Male
Current Gender	Female
Gender Identity	Female
Sexual Orientation	Lesbian, gay or ho
Preferred Pronoun	She, Her, Hers

Below these fields is a section titled "Contact Information" with a checkbox for "Generate System Alert" and a link for "International". At the bottom, there are labels for "Address Type", "Contact Method", and "Number/Address".

Please, Next Gen experts, fix this asap as it is a source of micro aggression and goes against HealthPoint's goals of being welcoming to trans patients.