

The Bowen Center is:

- Largest Community Mental Healthcare Provider in Indiana.
- Accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
- Licensed by the Indiana Division of Mental Health.
- Certified by the Indiana Department of Addiction Services.
- Certified by Blue Cross/Blue Shield and other insurance companies.
- Certified by Medicare and Medicaid.

For more information or to make an appointment call: (800) 342-5653

Bowen Center can help.

Bowen Center started as a non-profit Community Mental Health Center in northern Indiana in 1961. The Center now serves Indiana treating patients in-person, by phone or video conference with emotional health care, substance use treatment and with primary health care clinics located in Warsaw and Fort Wayne, IN.

Bowen Center's dedicated staff provides life-changing care to individuals, children and families. Its expanding range of services includes family therapy, marital counseling, adolescent and children's counseling, autism services, alcohol and substance use treatment, individual and group therapy, skills coaching, hypnotherapy, transitional living, inpatient services, primary health care, and more. The Center accepts many insurance plans including Medicare and Medicaid and uses a sliding fee discount scale for patients that pay privately.

Bowen Center's mission is to strengthen our communities and to improve the health and well-being of those we are privileged to serve.

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EMPLOYEE ASSISTANCE PROGRAM

We're the hope.

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EMPLOYEE ASSISTANCE PROGRAM

Life can provide challenges. Usually people can work them out, but sometimes the problems are too much to be handled alone. They begin to affect personal happiness, family relationships and good health. Often, they spill over into work and affect job performance. Without proper help, these issues can become worse and result in tardiness, absenteeism, accidents, medical expenses and even job loss.

Bowen Center helps thousands of people each year to cope and find solutions for life's problems.

Helping Employees

Good employees are a company's most valuable asset. Employers provide an Employee Assistance Program (EAP) as a benefit for and an investment in their employees. Bowen Center's EAP works with employers to provide confidential, professional assistance to employees and their families to help resolve problems that affect their home life and job performance.

A Bowen Center EAP counselor will meet with the employee to help identify the personal problem that is interfering with job performance and work with them towards a resolution. Bowen Center's EAP also offers preventive services, employee workshops and crisis counseling.

Early identification of potential problems will result in positive outcomes for the employee, family and employer.

Medication Assisted Treatment (MAT) for treating Substance Use Disorder and Opioid Use Disorder Treatment packages are also available.

Understanding your EAP

Who has access to this Employee Assistance Program?

Any employee that a company chooses to cover with a predetermined amount of sessions. A Bowen Center EAP also covers the employee's spouse and dependent children. Counseling does not have to be work-related and can be used for an individual, couples, a family, and more.

What locations are available for counseling?

For convenience and privacy, you may choose any Bowen Center Outpatient Counseling office located in Huntington, Fort Wayne, Columbia City, Warsaw, Wabash, Syracuse, Albion, Lagrange, Angola, Auburn or Plymouth, Indiana.

Is prior authorization required?

No. There is no co-pay or deductible. All sessions under the EAP are prepaid by the employer.

What is not covered?

Services excluded from EAP coverage are medication management, psychological testing, psychiatry visits, inpatient treatment and any court ordered treatment.

Is my employer informed if I use the EAP?

No. All sessions are private and confidential. Due to privacy laws, no protected health information is given to your employer without your express written consent.

How do I make an EAP appointment?

Call Bowen Center at (800) 342-5653 to schedule an appointment. State what company you work for and that you would like to schedule an EAP visit. Note: Your insurance information may be gathered to make sure you are scheduled with a covered provider should you choose to continue beyond your EAP covered sessions. You will not be charged for sessions covered by your EAP.