APPLICANT GUIDE



USER GUIDE – APRIL 2014 PREPARED BY THE CONSOLIDATED STAFFING UNIT GRAND PRAIRIE, TEXAS

E-mail GRA-HRM/ConsolidatedStaffingUnit@bop.gov

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APPLICANT GUIDE – BOP-CAREERS

This guide will help you understand the numerous functionalities within your USAJOBs Account and BOP-Careers.

What is BOP-Careers? The BOP-Careers system is an automated application process. Applicants will answer vacancy specific questions necessary to evaluate an individual qualifications for the specific job to which they are applying.

Applicants are given a set of examples which closely describes experience related to each job (applicant assessment questions). Applicants will be prompted to select the answer choice that best describes their level of experience and/or expertise. When completed, the information provided in USAJOBS and the answers to the questions will become part of their application.

You can click on any of the squares to take you directly to the section. At the bottom of each page you can click on the home " to button icon to bring you back to this page.

<u>HELPFUL TIP:</u> Clicking on the buttons listed below will only function with ADOBE Reader or Greater. If you are having trouble viewing this document with the current settings, you may need to adjust your preference settings: From your toolbar, click Edit, click Preference, scroll to Page Display and ensure your Page Layout is set on Single page and Zoom is set on Fit Width.





SECTION 1: CREATE ACCOUNT

STEP	ACTION
GETTING STARTED	Go to <u>www.usajobs.gov</u>
How do I create a USAJOBS account? Begin the process by clicking on Create An Account.	Mome & Search Jobs & My Account & Resource Center
You will receive the USAJOBS Create New Account page. Fill in the blocks indicated by a red asterisk (*). You will be directed to Your Account Main Page. Ensure you remember your Username and Password. Scroll to bottom and click "I agree. Create my account".	<page-header><text><image/><image/><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></text></page-header>
You will receive notification that a link will be sent to your email address.	Home + Search Jobs + My Account + Resource Center SECK IN OR CREATE AN ACCOUNT NORKING FOR AMERICA Thanks! The personalized link to your new account will be sent to your email address, Please check your email to log in to USAJOBS. This process may take up to 10 minutes. If you are having trouble reaching your email or have not received your personalized link first check your spam folder, then please <u>Contact Us</u> . <u>Back to Home</u>







SECTION 2: RESET PASSWORD









SECTION 3: CREATE PROFILE FOR USAJOBS

STEP	ACTION
Click My Account for dropdown menu. Click Profile. OR	Home J Search Jobs My Account J Resource Center Image: Control of the control of
Click My Account – Main Page. Click Edit Profile. NOTE: Questions pertaining to your profile are for USAJOBS. Therefore, please ensure to answer similar questions in your application process with the Bureau of Prisons too.	Image: Statech Jobs: My Account - Main Page: Marr (1) Wakenet Restrict States Image: Statech Jobs: Image: Statech Jobs: States (1) Wakenet Restrict States Image: Statech Jobs: States Image: Statech Jobs: States (1) Wakenet Restrict States Image: Statech Jobs: States Image: Statech Jobs: States (1) Wakenet Restrict Jobs: States Image: State Jobs: States Image: State Jobs: States (1) Wakenet Restrict Jobs: States Image: State Jobs: States Image: State Jobs: States (1) Wakenet States Image: State Jobs: States Image: State Jobs: States (1) Wakenet States Image: State Jobs: States (1) Wakenet States (1) Wakenet States Image: State Jobs: States (1) Wakenet States (1) Wakenet States Image: States (1) Wakenet States
 Profile options: Personal information: Name, address, email and phone number . Hiring Eligibility: Veteran Preference, Hiring options Preferences: type of work environment (part-time, permanent, etc.) Demographic: sensitive information (gender, race, etc.). Account Information: password, etc. 	Home d Search Jobs d My Account d Resource Center Keywords, Job Title, Control #, Agency City, State, ZIP Code, or Country Search Advanced Search > Profile 1. Personal Information 2. Hiring Eligibility 3. Preferences 4. Demographic 5. Account Information PLASE NOTE: Fields with an asterisk (*) are required fields. Do not include the following types of information in your profile or resume: classified information, as defined in Executive Order 13526 (dated December 29, 2009); Social Security Number (SSN); or other personal or sensitive information you do not wish be made visible to recruiters.
 Notification Settings options: When jobs I have applied to have closed. When the status of an application I've submitted changed. To select notification, click on the square to place or remove a checkmark. Click Save, Click Finish 	Previous Save Next Notification Settings Notification Settings Notification Settings Select the items that you would like to be notification via your primary email. You may ed at any time. Continue Clicking Next until you get to Finish. Click Save and then Click Save and then Click Finish Image: When jobs I have saved are scheduled to close in three days. Image: When the status of an application Twe submitted changes. Finish Previous Save Finish



SECTION 4: BUILDING RESUMES

STEP	ACTION
Sign-In to USAJOBS	Sign In Sign Sector S
From your "My Account" page, click Resumes If you upload your resume, it must contain information required by the job announcement. Please review the "How to Apply" section of the job opportunity announcement very carefully.	Image:
 To create a resume, you have the option of: Creating a Resume or Uploading a Resume Click Build New Resume or Upload New Resume NOTE: It will be your responsibility to upload the acceptable file. Therefore, when you Upload New Resume, please ensure to read the types of acceptable files to upload. Click what to include in resume for required information. 	<form><form><form><form><form><form></form></form></form></form></form></form>







To Edit your work experience, click on the actual employer's name. Proceed by changing any of the fields you want to edit. NOTE: You must save your experience and click "Next" to continue to the next section.	Resume Builder • Resume Name Testing 1. Experience 2. Education 3. Other 4. References 5. Preview and Finisk Preview pur resume It is the second of the secon
Upon completion of the	Resume Builder 1. Experience 2. Education 3. Other 4. References 5. Preview and Finish Preview and Finish Preview and Finish Print Resume Seeker Tester 346 Marine Forces Drive
Resume Builder, you will be	Grand Prairie, TX 75051 US
allowed to preview your	Day Phone: 972-352-4200 Print Resume Marine Forces Drive
resume.	Grand Prairie, TX 75051 US
You must click Finish to	Day Phone: 972-352-4200 Print Resume Marine Forces Drive
complete the process.	Grand Prairie, TX United States Day Phone: 972-352-4200 Example: Work Schedule: Full-Time Mork Schedule: Full-Time Previous Mork Wells Fargo Vork Wells Fargo Moritad States - TX Di/2014 - Present Hours per week: 40 Click Finish Merical Specialist Sufsdfsdfd







Click on Browse. This function will allow you to locate and identify the resume you wish to upload from your computer, flash drive, etc. • equired information Click Upload Do not indue the following types of field allowing		
The number of resumes you have created or uploaded will be displayed. Image: Cricket - Resume for the subscription of t	want to "Upload". Click on Browse. This function will allow you to locate and identify the resume you wish to upload from your computer, flash drive, etc.	You are able to upload and store five resumes to your My USAJOBS account. If the job accepts uploaded resumes, then your uploaded resume(s) will appear in the list of resumes you can use to apply for a job. It is suggested resumes be no longer than five pages. • Required information Upload a Resume Uploaded resumes must be less than 3mb and can be in one of the following formats: GIF, JPG, JPEG, PMG, DyBoaded resumes must be less than 3mb and can be in one of the following formats: GIF, JPG, JPEG, PMG, Str., PDF, or Word (DOC or DOCX). Only text-based RTF, PDF, and Word documents will be searchable by recruiters. Image files (GIF, JPG, JPEG, PNG) will not be searched. Do not include the following types of information in your profile or resume: classified information, as defined in Executive Order 13526 (dated December 29, 2009); Social Security Number (SSN); or other personal or sensitive information you do not wish be made visible to recruiters. PLEASE NOTE that including a photograph of yourself may result in your resume/application not being accepted by the hiring agency. Sample Resume What to Include Please enter a unique name for this resume (100 characters max) * Cricket Select Document: * Cricket - Resume Browse
Note: When applying to vacancy always attach your most updated resume. Image: Application Status You Us To edit your resume you will Click Edit . If it's the Work experience, click on the Employee's name highlighted in blue. If not, scroll to the bottom and click Next until you	 have created or uploaded will be displayed. To build or upload additional resumes, simply repeat the steps. Remember, you can only have 5 resumes on file at any time. If you make your resume searchable it will be visible to recruiters. NOTE: When applying to yacancy always attach your most 	Keyword: Location: May Account Cricket - Resume My Account USAJOBS allows you to store resumes that can be used to apply online to government agencies. You may wish to update your resume(s) before you submit the resume to a specific job opportunity announcement. Do not include the following types of information in your profile or resume: dassified information, as defined becember 29, 2009); Social Security Number (SSN); or other personal or sensitive information you do not wish be made visible before your submit the resume to a specific job opportunity announcement. Do not include the following types of information in your profile or resume: (dassified information, as defined becember 29, 2009); Social Security Number (SSN); or other personal or sensitive information you do not wish be made visible become 29, 2009); Social Security Number (SSN); or other personal or sensitive information gour resume bank. Inbox (2) If you make your resume bank. Ensure that your resume's status is Searchable. Click Make Searchable Saved Jobs Nerme: 1: Cricket - Resume May Leide I Duplicate [Delete Make Searchable] Status: Not searchable Saved Jobs Erme: Built with USAJOBS Resume Builder Status: Not searchable Way Leidt Duplicate [Delete May Leide I Duplicate] Build New Resume Upload New Resume You To edit your resume you will Click Edit . If it's the Work experience, click on the Employee's name highlighted in



SECTION 5: JOB SEARCHES

STEP	ACTION
Click on Search Jobs for menu options. Click Basic or Advanced Search OR	Home Search Jobs My Account Resource Center Image: Control and Contrele and Control and Control
If you click Basic, this page will appear and you can click Advanced Search from this page as well.	Home & Search Jobs & My Account & Resource Center
You can select just a few of the refining fields. For the example below, a user refines a search by opening the Keywords and Location fields (type the title of the position, Supervisory Account, Department of Justice, Federal Bureau of Prisons). This will retrieve vacancies for the agency.	Home Search Jobs My Account Resource Center (2) Waterneet Addition (2)
Who May Apply You can refine your search by looking for jobs open to the general public or the jobs open to federal employees, or veterans' preference and other eligibility categories. NOTE: To view jobs announced under federal jobs, you will have to hover over the radio button to select "federal employees".	Who May Apply Image: Constraint of the competitive service in the Executive Branch or in a position not in the Executive branch specifically included in the competitive service by statute, or In an excepted service position covered by an interchange agreement, or Eligible for reinstatement? A Veteran eligible for veterans' preference or separated from the armed forces under honorable conditions after 3 years or more of continuous military service? A person with non-competitive appointment eligibility? No - I do not fall into one of these categories and only want to see jobs open to the general public. Yes - I fall into one of these categories and want to see all jobs open to applicants with the above eligibilities, such as federal employees. Click



SECTION 6: SAVED SEARCHES

STEP

These instructions will guide you in creating Saved Searches, automatically retrieve job opportunity announcements matching specified criteria and receive the results through email at specified times.

Sign In to your existing account by clicking on "SIGN IN" on the USAJOBS[®] homepage. If you need to create an account, you can click the "CREATE AN ACCOUNT"link

From your Account page, you are able to create new saved searches two ways:

- Expand the My Account drop -down menu and click "Saved Searches"
- Expand the Saved Searches section and click the "Create a new saved search" button

If you expand the Saved Searches section, you are able to:

- View all saved searches you created previously in the same page or in the separate page by clicking the View All Saved Searches link
- Create a new saved search,
 by clicking the Create a new saved search button









You can set how often you would like USAJOBS to send you email notifications of new job opportunity announcements.

Any option you select other than "None", will automatically send you the results of job opportunity announcements that have been posted since the last email you received.

The first email you receive will include those results that have been posted since you created the Saved Search.

If you click the "Save Search" button, you are able to view your saved searches. You may save up to 10 searches with different search criteria to help you find the right opportunity for you.

- You can see all currently open job opportunity announcements that meet your search criteria by clicking the "View" link
- You can edit your saved search by clicking the "Edit" link
- You can permanently remove your saved search from your account by clicking the "Delete" link





SECTION 7: APPLICATION, ACCOUNT CREATION, UPLOAD DOCUMENTS.

STEP	ACTION
Once you have conducted your searches (<u>refer back to</u> <u>Section 5 for instructions</u> <u>conducting job searches</u>). If the vacancy is of interest,	Home Search Jobs My Account Resource Center Keyword: City, State, ZIP Code, or Country Advanced Search Advanced Search Lock
click Apply Online or Update Application. Apply Online Print Preview Save Job	Overview Duties Qualifications & Evaluations Benefits & Other Info How to Apply Bureau Of Prisons / Federal Prison System Update Application Update Application Job Title: Supervisory Accountant (Chief, Accounting Systems and Policies) Update Application Department: Department Of Justice Print Preview Agency: Justice, Bureau of Prisons/Federal Prison System Share Job Job Announcement Number: CO 10 \$136,771.00 / Per Year Share Job
Share Job NOTE: If you have already saved a job search, the Update Application will appear instead of the Apply Online option.	OPEN PERIOD: Monday, December 23, 2013 to Wednesday, January 15, 2014 SERIES & GRADE: GS-0510-14 POSITION INFORMATION: Full Time - Permanent PROMOTION POTENTIAL: 14 DUTY LOCATIONS: 1 vacancy - Washington DC, DC WHO MAY APPLY: D03 employee's nationwide plus eligible D03 Surplus and Dienlaced employees in the local commuting area
 The USAJOBS vacancy information will appear: Hover over the radio button to select one of your stored USAJOBS resume. Check boxes with an asterisk (*) indicating: That you have previewed your resume. Read and check certification box regarding information submitted. Click, Apply for the position now. 	















Documents transferred from	Ederal	l Bureau of Prisons
USAJOBS are NOT automatically added/ transferred to your application; you will need to click on "USAJOBS". NOTE: Certain document types may allow you to only upload a couple of pages. If this is the case, you can upload to any Document Type options or fax. Faxing will allow you to submit several pages at a time.	Return to USAJOBS View Application Status Hy Account	Vacancy Documents Engiptering Stream Stream Stream Interpretering Stream Stream Stream Stream Interpretering Stream Stream Stream Stream Stream Interpretering Stream Stream
After you click on any of the Action column options. The Document Manager page will appear. Type the Description of your document. Click Browse, this will open to your computer to allow you to choose the file to upload. Click Upload Document.	Federal Return to USAJOBS View Application Status My Account	Bureau of Prisons Document Manager Upload a Document Step 7 of 7 Simply fill in the fields below, use the Browse button to find the file you wish to upload, and then select the Upload Document button. terms marked with * are required. * Description Transcripts – Bachelor's Degree Type CiOcuments and Settings\BOP01280\Desktd Browse CiOcuments and Settings\BOP01280\Desktd Browse CiOcuments and Settings\BOP01280\Desktd Browse CiOck Browse Only these types of the documents can be uploaded: g mm3g Only these types of the documents (.rtf), Microsoft word(.db 0.0050 pdf(.pdf), word perfect(.wpd) Only these types of the document seame to uploaded: g mm3g Upload Document Upload Document Upload Document
Uploaded document s will be displayed under the Description column. Two additional choices under the Action column will be provided upon uploading a document. > Edit > Delete	documents	Description Action Transcripts Important: IMPORTANT: When you reload , the new document will replace the cuments on file. Important:





A fax coversheet will be generated. You must print and fax this cover sheet with your documents. Your documents will be faxed directly to Hiring Management-Fax Imaging and be placed under the document type you selected. NOTE: If you send another fax using the same coversheet, it will over ride your previous document.	FAX-9300318 Bits 30 CPlease do not write or mark above this line.) Fac over Steel <u>main 1971 - 294-062</u> <u>Bages:</u> <u>Bages:</u> <u>Bages:</u> <u>CO-2014-062</u> <u>Bages:</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u> <u>CO-2014-062</u>
After you have completed uploading all documents, scroll to bottom and click Next.	< Previous
Once you click Next, the Application Review page will appear. NOTE: This is your opportunity to view the answers and the information you provided in your resume. After reviewing your application, you MUST click FINISH You will be returned to USAJOBS.	Service Particular di Prisone Service Particular di Prisone Barrisone Indenter de la contrata di Prisone Barrisone Indenter de la contrata di Prisone Barrisone Indenter di Prisone Barrisone<



SECTION 8: APPLICATION STATUS









FREQUENTLY ASKED QUESTIONS

WHY SHOULD I REGISTER AHEAD OF TIME?

You should register, even if the dream job you want is not currently advertised, for primarily three reasons. First, it familiarizes you with USAJOBS. Second, it saves you time when your desired job is announced. Third, this feature greatly eases your job search and helps you avoid missing an opportunity.

WHY DO I HAVE TO USE USAJOBS TO APPLY FOR A JOB?

Most Federal agencies use USAJOBS to recruit applicants for their positions. The Bureau of Prisons has integrated its job search system with USAJOBS to make it quicker and easier for applicants to find and apply for jobs in which they are interested. You must create a user account and you have the option to create up to five Federal resumes in USAJOBS. The information you provide in your Federal resume in your USAJOBS account will become part of your application and will automatically be transferred to the BOP-Careers System. You may also upload a personal resume and select documents uploaded within your USAJOBS account (see question "Do I have to create a resume online)?" for the required information. These uploaded documents will become a part of your application and automatically be transferred to the BOP-Careers system when you apply on-line to a vacancy.

DO I HAVE TO USE USAJOBS TO SEARCH FOR BOP VACANCY ANNOUNCEMENTS?

Yes

CAN I SHARE MY USER ID WITH MY SPOUSE, FRIEND OR FAMILY MEMBER?

NO! Each individual MUST create their own USER ID and Password. Each user profile is individual and applicant specific. **Example:** You originally created a profile as Sally Mae, your spouse wants to use your ID and password to apply for a job and they created a resume named John Mae. When John Mae applies online, he attaches his saved resume, however, because his resume is linked to Sally Mae's profile, Sally will appear as the applicant who applied for the position.

WHAT HAPPENS IN THE BOP-CAREERS SYSTEM?

In BOP-Careers, you will answer vacancy specific assessment questions necessary to evaluate your qualifications for the specific job to which you are applying. When completed, the information you provided (resume and uploaded supporting documents) in USAJOBS and the answers to the questions will become your application. After the vacancy closes, the Human Resource Specialist uses the BOP-Careers System to identify the top qualified candidates for consideration to the selecting official.



CAN I CHECK THE STATUS OF MY APPLICATION?

You can check the status of your application by logging on to your USAJOBS account and selecting "Application Status" and click "more information" under the status column.

There are four points of notification via your USAJOBS Account.

- > Your application was received.
- Vacancy applications are being processed. This means the Staffing Specialist is in the process of assessing applications for this job.
- The result of your application assessment, i.e., referred to selecting official, not qualified, failed to meet time-in-grade, etc. The disposition of the vacancy announcement, i.e., vacancy filled, not used, re-announced.
- Once a selection has been made and the job certificate(s) have been returned from the facility, an Applicant Notification will be generated and sent to you within 30 days from the CSU Staffing Specialist. NOTE: The Applicant Notification will be sent to the email address that you have saved in your USAJOBS profile.

DO I HAVE TO CREATE A RESUME ONLINE?

No. We encourage you to create a resume utilizing the USAJOBS resume builder. However, an applicant can upload their own personal resume. If you choose to upload a personal resume, you MUST ensure your employment dates in your resume includes MM/DD/YYYY, hours per week and a detailed narrative of experience for each work history listed on your resume. Failure to provide this information will result in you not receiving consideration for the vacancy.

Your resume, regardless of which type of resume you utilize, must annotate your work history with a narrative of experience, duty locations and position title. Once you have created your resume, you can update or change as often as you desire.

HOW IS MY RESUME GOING TO BE USED?

Your resume is used in conjunction with your BOP-Careers assessment responses to determine qualifications. If you make the best qualified list, your resume is forwarded to the selecting official.



IF I AM HALFWAY THROUGH MY APPLICATION (VACANCY QUESTIONS AND ASSESSMENT QUESTIONS) AND HAVE TO STOP, WILL THE SYSTEM SAVE MY INPUT?

No. Your application will be "incomplete" and you will have to return to the vacancy announcement and re-apply online in order to be considered. It will save all of the information you have provided as long as you click save prior to exiting.

CAN I UPDATE MY APPLICATION ANYTIME?

Yes, as long as the vacancy announcement has not closed. You cannot update any information once the vacancy announcement has closed. You cannot submit documents by mail, e-mail or fax after the vacancy has closed.

HOW DO I UPDATE MY APPLICATION?

In your USAJOBS account, you can access the vacancy by clicking "Applicant Status". All positions you have applied for will appear. Select the desired application you want to update and USAJOBS will access the open vacancy announcement. You will select "Apply Online" and select your resume and uploaded documents (if applicable). Click "Apply for this Position Now" and you will be redirected to the BOP-Careers website.

The "Eligibility Questions" will appear and you can update any answer choices throughout the application. Always remember to click "Finish" at the end and to save your application. NOTE: Changes to answer choices will overwrite your previous application once you click "Finish".

SHOULD I RETAIN A COPY OF MY APPLICATION ONCE COMPLETE?

Yes, applicants should retain all copies of the application process for their records including the vacancy announcement, resume, and application confirmation page. Prior to completing your application, you will be given the option to save your application. The Consolidated Staffing Unit will not provide a copy of your application or any supporting documentation.

I AM A CURRENT BOP EMPLOYEE, DO I HAVE TO SUBMIT AN SF-50 AND A PERFORMANCE EVALUATION?

No. Unless you held a higher grade in another government agency, then submitting an SF-50 would be applicable.

BOP staff do not have to submit a performance evaluation although you are encouraged to provide it when a new one is issued.



DO I HAVE TO MEET TIME IN GRADE BY THE CLOSING DATE OF THE ANNOUNCEMENT?

Yes. Applicants must meet all experience and/or education and time in grade requirements by the closing date of the vacancy announcement.

HOW DO I REMOVE MY NAME FROM CONSIDERATION AFTER I HAVE APPLIED TO THE ANNOUNCEMENT?

There are two methods. If the vacancy announcement is still open, to remove your name from consideration you must access the vacancy announcement from USAJOBS, click "Update Application", select your resume, and click "Apply for this vacancy now". Click "Edit Your Application" and the "Eligibility Questions" portion of your application will appear. Click "NEXT" at the bottom of the page and the Series, Grade, Location Tab will appear (refer to Section 6 for screenshots):

Click "Withdraw from grade XX" (If you apply for multiple grade levels, you will have to select each grade level to withdraw from consideration).

To exit, click "Return to USAJOBS" in the left hand corner.

If the vacancy is closed and you wish to withdraw your application from consideration, you must send an email to the <u>GRA-HRM/ConsolidatedStaffingUnit@bop.gov</u> mailbox. Your message must include the vacancy announcement number, position title, closing date, and a statement indicating your request to withdraw your application from consideration.

IF I ENCOUNTER TECHNICAL ISSUES AND THE VACANCY CLOSES, WILL CSU ACCEPT MY APPLICATION?

Unfortunately, **NO**. Applicants are encouraged to apply to the desired vacancy announcement as soon as possible. Computer technical issues can happen randomly. If technical difficulty occurs, CSU must have time to trouble shoot the issue. If an applicant applies to a vacancy on the last open date of the announcement and a technical error occurs, it can result in the applicant not receiving consideration for the position.

CSU is available during the core hours of 7:30 AM to 4:00 PM Central Standard to assist applicants with questions and technical issues as they occur. Therefore, if you notify us via email regarding your technical error after hours and the vacancy announcement closes that evening, we are unable to provide assistance. However, if the vacancy announcement is still open, and you are experiencing issues, CSU will be able to assist the next work day. **NOTE:** CSU cannot be responsible for incompatible software, issues with internet connections, etc. If you experience an error, printing a screen shot of the error may assist CSU in resolving the issue(s).



ARE SOME JOBS ANNOUNCED WITH AN APPLICATION LIMIT?

Yes. Delegated Examining (Open to All U.S. Citizens) vacancy announcements may have an application limit. This limitation is stated in the vacancy announcement. Therefore, applicants should apply as soon as possible. The job announcement will close at 11:59 pm, EST on the date the application limit is reached. Applicants **NEED** to ensure they provide **ALL** supporting documentation at the time they apply to the vacancy announcement.

HOW DO I UPLOAD MY SUPPORTING DOCUMENTS?

You can upload your documents in two areas:

Your USAJOBS account OR within a specific vacancy announcement.

To prepare for upload: Review your documentation to ensure it is are legible. Scan your documents and save as a PDF document. Only upload documents that are specifically requested in the announcement. Documents must be less than 3 MB in size.

IMPORTANT NOTICE – Keep in mind that any documents you upload to your USAJOBS account <u>does</u> <u>not indicate you have uploaded them to the vacancy announcement</u> (Refer to Section 6).

